



Quality Policy

***Pedders Suspension & Brakes** assures that the products supplied and installed are of highest quality and reliability. With our proven service and support expertise, we are the preferred choice for many customers and organisations.*

*The management and staff of **Pedders Suspension & Brakes** are dedicated to:*

- Providing a safe, inclusive, and engaging workplace,*
- Delivering consistent sales growth domestically and internationally,*
- Growing our network to provide opportunity for our franchisees,*
- Developing and utilising industry leading suppliers,*
- Staying abreast of all advances in the industry relevant to our services.*

Our Quality Policy enshrines this commitment and ensures that our products and services conform to our clients' requirements, professional code of ethics and all relevant legal and regulatory regimes.

Further, to ensure that these objectives are achieved and maintained, we have an efficient Quality Management System which complies with ISO 9001:2015 and provides for continuous improvement of our processes and procedures.

*This policy is published to clearly demonstrate the culture and collective attitude of **Pedders Suspension & Brakes** with regards to quality.*

We understand that quality is essential in enhancing our long-term business success, professional reputation, staff welfare and job satisfaction and will work tirelessly to deliver the highest quality to our clients, staff, and communities.